

New York State PTA Online Membership System FAQs

1. Will all PTA Units required to use this new system?

Yes, all PTA Units in New York State will be required to enter member information into this new system. It is required that each member of a PTA unit in New York State be given a membership card. Since we have phased out physical cards in favor of a virtual eCard, each member must be accounted for in the online system so a card is generated and available to that member.

2. Our unit isn't sending / can't send a representative to the Summer Leadership Conference (SLC) for training. What alternate training will be available?

While coming to SLC is the best way to receive training and get information about the new Online Membership System, we realize that it is not possible for every unit to send a representative to SLC. We are therefore going to be offering a series of online training tools to each Unit and Member so they can learn the ins and outs of the new system.

3. Each PTA Unit has a different fee structure, how is this being accounted for when a member signs up and pays online?

Each PTA Unit's fee schedule is defined in their bylaws, and we will be programming those fees into the new system accordingly so when a member signs up for and pays the dues for your Unit online, they will be charged accordingly.

4. How will the dues above the \$4 that goes to National and NYS be sent to the Unit?

When a member pays online, NYS PTA will keep the \$4 National and State portion and send the Unit's portion to them via a check on a set schedule. We are still setting up those reimbursement schedules, but know that we are VERY mindful of the fact that some units need those dues to run programs in their schools.

5. Will PTA Units get a list of members and their info for the members who opt to sign up and pay online?

Yes, members who sign up and pay online will automatically have their information added to your roster in the online system. When a member signs up "in person" at a meeting, you will manually add them to the online system so you will have all your members info in one place.

6. Will members be required to have an email address entered into the system, and will members who have their email entered into the online system automatically receive emails from their Region PTA, NYS PTA, National PTA, etc?

Entering an email address will only be required for members who choose to self-register and pay online. Members entered into the system by a unit will not require an email address, but we encourage units to include them so that information is available to the unit as well as the state to send information directly to members. Any emails captured will only be accessible to the unit, region, and NYS PTA..

Primarily, the email addresses will be used to send the virtual eCard to the member directly, as well as sending the occasional informational email from NYS PTA. Any member who wishes to opt-out of these informational emails can do so easily if they so decide by clicking on a link at the bottom of the email. We have no desire to fill anyone's inbox with emails they don't wish to receive.

7. If we do not provide an email address for the memberships that we are entering online, how will they receive an eCard?

If a member elects to not give you an email address, or if your Unit opts not to collect them, your Unit will have the option of printing the eCard for the member directly from the online system.

8. When will the Online Membership System become available?

We plan on having the system available to all Units in New York State before September 1st and will send out an exact date in the August mailing .